

# APS Referral Flow Chart

Report of suspected elder abuse, neglect or exploitation to County JFS

Intake worker screens referral

Does the referral meet the criteria for an investigation?

Referral becomes an I/R.

No

Yes

Investigation/Assessment begins with up to 30 to 45 days to complete

Are there any needs or concerns that need to be addressed?

Case is closed.

No

Yes

Concerns Identified  
Protective Services begin.

Case is reassessed at 6 months.

Case is closed.

No

Does risk still exist?

Yes

Continued or new services are provided until risks has been resolved.

Case Termination