



## Pickaway County Board of Developmental Disabilities Notifies Individuals of Email Security Incident

The Pickaway County Board of Developmental Disabilities (PCBDD) is notifying individuals of a data security incident that involved unauthorized access to a single employee's work email account and may have exposed some personal and health-related information.

### What Happened

Between August 27 and August 28, 2026, an unauthorized party gained access to one PCBDD employee's Office365 email account. PCBDD detected the unauthorized access on August 28, 2026, immediately shut off the account's access, and began an investigation. The unauthorized access was limited to that single email mailbox. There is no evidence that any other PCBDD systems, files, or storage were accessed.

### Information Involved

The affected mailbox contained emails and attachments that, for some individuals, may have included one or more of the following: name, date of birth, home address, phone number, email address, MUI number, and related service or health information. Not all of this information was present for every individual, and the specific information varied from person to person.

This notice affects approximately 1,041 individuals.

### What PCBDD Is Doing

Upon discovery, PCBDD promptly:

- Terminated the unauthorized access and secured the affected account;
- Conducted a detailed review of the email account to identify what information may have been affected and which individuals were involved;
- Strengthened account security across the organization, including phishing-resistant sign-in protections for accounts with access to sensitive information;
- Reported the incident as required to applicable state and federal authorities.

PCBDD is notifying affected individuals directly by mail where contact information is available and is providing this notice to media serving Pickaway County as an additional means of reaching those who may be affected.

### What Individuals Can Do

Individuals who believe they may be affected are encouraged to:

- Remain alert for unsolicited communications requesting personal information;
- Review account statements and explanation-of-benefits notices for unfamiliar activity;
- Consider placing a fraud alert or security freeze with the major credit bureaus;



- Report suspected identity theft to local law enforcement and to the Federal Trade Commission at [IdentityTheft.gov](https://www.identitytheft.gov).

### For More Information

Individuals with questions may contact PCBDD at 740.477.3353 or toll free at 844.215.8248, Mon.-Fri. from 8am to 4pm Eastern Time.